



## Refund & Return Policy

At Onecharge,, we are customer-focused. Our success is only possible if our customers believe in the value of our products. If for any reason you are not satisfied with your purchase, please let us know and we will make it right.

If you desire a refund, please contact [info@nechargepr.com](mailto:info@nechargepr.com) with your order number and reason for the return. Refund requests within 60 days of the purchase date will be honored in full.

Shipping costs for returns within 60 days of purchase will be covered by Onecharge using USPS or FedEx. Shipping costs for returns after 60 days from the purchase date will be born by the customer.

If a return is initiated because of damaged, defective, or incorrect goods, Onecharge will provide a replacement order at no cost to the customer.

Refunds will be processed within 14 days after the product has been returned to the payment method used for the original purchase.

Please visit our website [terms and conditions](#) as well as our [privacy policy](#) for further detail.